

Going Mobile

Gaining efficiencies in the public sector

Veronica Lee-Thompson, Auckland Council

Why?

- The Food Act 2014
- Audit/verification vs Inspection
- Future 'recognition' status
- ISO 17020 accreditation

Why?

To deliver benefits against our strategic outcomes



How?

- Tablet
- 3g capable
- Mobile forms and digital documents- GoFormz



How?



Source: Kotter International

Generating Short-Term Wins

- Creation of short term goals
- Success as a motivator for further change
- Acknowledgement of success





Field notice

FN 5911



Auckland Council
Te Kaunihera o Tamaki Makaurau

Licensing & Compliance Services

Email address:

To:

Trade name:

Address:

Date:

Signature:

Signed by:

Position:

Lic. No / Reference:(if applicable)

The matters as listed below must be completed within the specified time limit so as to comply with

Legislation:

Subject

Time frame



Sustaining acceleration

- More forms created
- Improvements to our existing forms
- More wins!



Institute change: Our achievements

- Time saving
- Learning
- Accreditation

ENVIRONMENTAL HEALTH
NATIONAL PROGRAMME QUIZ

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14. The operator repacks lollies into small bags for resale. The lollies are displayed for sale on the shelves along with other confectionary.

a. Do these re-packed lollies require labelling?

- a. Yes
- b. No

b. What legislation provides your answer?

- a. The Food Act 2014
- b. Food Regulations 2015
- c. Food Notice: Requirements for Food Control Plans and National Programmes May 2017
- d. Australia New Zealand Food Standards Code

Training, supervision and competency

Record reminder

Scope

Action

Outco

Food safety behaviour

Regulation 77- Competency and training

tion, etc, by people

Select an item

Regulation 77- Competency and training

The operator must ensure that:

- (a) any staff member or visitor who carries out a task that could adversely affect the s or ...
- (b) any competency or skill required by the following people is identified and recorded:
 - (i) the day-to-day manager of the place of food business, and
 - (ii) any staff member or visitor who is responsible for a task that could adversely affect th...
- (c) records are kept that demonstrate that those competencies and skills have been achi...
- (d) staff and visitors understand what they must do while at the place of food business to...

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The importance of these achievements

- Resilient
- Productive
- Competitive



Problems we have encountered

- Different rates of learning
- We want more more more!
- Business operators...



Where next?

- Roll-out of mobile technology across License and Regulatory Compliance
- Use of data to drive our focus
- Review to Improve- group workshops



Environmental Health Template Food Control Plan Verification Report

General Comments:

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Any questions?